

39PTBMO2



September 1, 2005

Helping Government Work

FILED

SEP 14 2005

Ms. Sandra Shelton
Jefferson County Auditor
County Courthouse
300 East Main Street
Madison, IN 47250

SANDRA J. SHELTON
Auditor, Jefferson County

[Handwritten signature]

Dear Ms. Shelton,

I would like to apologize for the oversight regarding the following equipment. This letter is to advise you that the Warranty on the following item expired May 14th, 2005. You will find the monthly maintenance fees indicated to the far right on the attached sheet. The prices are for a level 1, same day service. If you chose to put these items under maintenance with Manatron, the fees would be added to your regular support bill and prorated.

If you decide not to select maintenance through Manatron then the hardware will be put on a "Per Call" status. This means that Manatron would charge for time and materials if you would contact us for service on the item(s) on the attached sheet.

To place any of these items under maintenance with Manatron, please sign the appropriate line below and fax this letter back to me as soon as possible at 1-317-802-9032.

Please mark an "X" next to your preferred option below.

☒ Yes, I would like to put the items on the attached sheet under maintenance at the price(s) listed.

☐ No, I do not want to put the items on the attached sheet under maintenance.

Signature *Sandra J. Shelton*

Date *9-14-05*

If you have any questions regarding your maintenance needs, please contact Sherri Jenkins at 1-800-422-2835 at Ext. #306. Thank you.

Sincerely,

[Handwritten signature: Sherri Jenkins]
Sherri Jenkins

4625 W. 86th Street, Suite 800 • Indianapolis, IN 46268 • (317) 802-0758 • Fax (317) 802-9032

XON

Warranty Expiration Date

1440000 Jefferson County Auditor

5/1/2005 through 5/15/2005

Date: 8/31/2005

Time: 13:26:24

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Service Model	Service Provider	Responsibility	Response	Product Model Number Service Type	Product Serial Number Expiration Date	Price
Jefferson County Auditor 161152-001	Advanced Micro	XEON/1000 PROLIANT ML530	4 Hour Response	161152-001 Warranty Upgrade	D209FPW1K069 05/14/2005	\$72.00

Warranties Expiring for Jefferson County Auditor: 1

Total Warranties Expiring between 5/1/2005 and 5/15/2005: 1

End of Report

main big server